WATER & SEWER DEPARTMENT
City of Carterville
101 South Division Street
Carterville, Illinois 62918-1393
e-mail cartervillewater@visitcarterville.com
(618) 985-2011

Electronic Meter Damage Policy

In October of 2018, the Water and Sewer Board along with the City Council approved an automatic reading (AMR) and water meter replacement project. This initiative is intended to improve water meter accuracy, eliminate estimated bills, reduce meter reading costs, and allow us to provide immediate and accurate responses to possible leaks and billing questions.

Every water service in town has been replaced with a new electronic meter, register, and transmitter antenna. These transmitter antennas are located on top of the water meter lid and is raised about a quarter of an inch. The elevation means they're more susceptible to being damaged by a mower and other equipment.

Any damage made to the water meter or corresponding parts will be assessed the appropriate repair fee based on the scale below. The repair fee will be charged to the name registered to the water service account.

New Electronic Component Parts with Prices
For damage Electronic Meters

Puck	$ 50.00
Radio Reader	$150.00
Meter:	
5/8" – ¾ inch	$ 125.00
1 inch	$ 185.00

Effective Date: September 24, 2019 by Water and Sewer Board